



Behave correctly during the power interruption



Keep calm and provide adequate lighting.



Check to see if people are trapped in elevators in the house; if needed, organize help.



Inform the elderly about the power interruption.



If you need any help or want to find out about the situation, find the nearest emergency meeting point. (If your mobile phone works, call the numbers 117, 118 and 144 as you usually do in case of an emergency)



Get in touch with your neighbours and single people and do not leave these people to their fate. Join forces and support each other.



Listen to the radio; you may be able to find out whether specific information is to be expected with battery-powered devices (for example smartphones) on the electricity provider's website or via Alertswiss.



If your phone is still working: Call the emergency numbers only in emergencies and avoid any unnecessary calls (because there is a risk of network overload).



Wear warm clothes. This helps to compensate for the heater failure.



Keep the refrigerators and freezers as closed as possible; before six hours of power interruption, the refrigerator does not have to be emptied while the freezer has to be emptied only after 24 hours.



Switch off all mains-powered devices. As soon as the power is back, turn on one device at a time.

